

**What is claimed is:**

1. A method of storing and retrieving one or more items on a database over a plurality of communications networks, including:
  - a. entering, at a first communications terminal, one or more data items;
  - b. transmitting said data items, together with a first user identity code, to a database server over a first communications network;
  - c. transmitting a retrieval request, together with a second user identity code, from a second, wireless communications terminal to said database server over a second, wireless communications network; and,
  - d. if said first user identity code matches said second user identity code, receiving at least some of said one or more data items.
2. A method according to claim 1, wherein steps a and b comprise the steps of:
  - i. entering, at said first communications terminal, one or more first data items;
  - ii. transmitting said one or more first data items, together with said first user identity code, to the database server over the first communications network;
  - iii. entering, at said first communications terminal, one or more second data items; and
  - iv. transmitting said one or more second data items, together with said first user identity code, to the database server over the first communications network.
3. A method of storing and retrieving one or more data items on a database, including:
  - a. receiving, from a first communications terminal, a set of data items and a first user identity code;
  - b. indexing said data items on said database according to said first user identity code;

- c. receiving a retrieval request and a second user identity code from a second, wireless communications terminal;
  - d. matching said second user identity code to said first user identity code;
  - 5 e. retrieving at least some of said data items corresponding to the first user identity code; and
  - f. transmitting said retrieved data items to said second, wireless communications terminal.
- 10 4. A method according to claim 3, wherein steps a and b comprise the steps of:
- i. receiving over the first communications network from said first communications terminal, one or more first data items together with said first user identity code;
  - 15 ii. indexing said one or more first data items on said database according to said first user identity code;
  - iii. receiving over the first communications network from said first communications terminal one or more second data items together with said first user identity code; and
  - 20 iv. indexing said one or more second data items on said database according to said first user identity code.
5. Apparatus for storing and retrieving data items, comprising:
- a. a database; and
  - 25 b. a plurality of different communication channel interfaces for providing an interface between the database and a respective plurality of different communication channel types, including one or more wireless channel types;
- whereby each of a plurality of users is enabled to transmit one or more data items for storage on the database via any of the
- 30 communication channel interfaces and to retrieve said one or more data items via any of the communication channel interfaces.

6. A method of retrieving information from a database over one or more communications networks, including:
- 5      a. entering a code at a wireless communications terminal,
- b. transmitting said code over a wireless communications network to a database server; and
- c. receiving from said database server, in response to said code, a set of data items derived from said code.
7. A method according to claim 6, wherein said code is displayed in the vicinity of the wireless communications terminal.
- 10      8. A method of adding data items to a data record, including:
- a. storing data set records each including a data code and a set of data items;
- 15      b. receiving a data code and a user identity code from a wireless communications terminal over a wireless communications network;
- c. retrieving one of said data set records corresponding to said received data code; and
- 20      d. adding the set of data items from said retrieved data set record to a user data record indexed according to said received user identity code.
9. A method according to claim 8, wherein said data code is displayed in the vicinity of the wireless communications terminal.
- 25      10. A method of retrieving information from a database over one or more communications networks, including:
- a. storing a plurality of sets of data and corresponding set identity codes;
- 30      b. receiving a set identity code over a wireless communications network from a first wireless communications terminal;

- c. retrieving one of said sets of data from the database corresponding to said set identity code; and
- d. transmitting said set of data to said first communications terminal or to a second communications terminal.

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11. A method according to claim 10, wherein the set of data is transmitted to said second communications terminal.

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12. A method according to claim 11, wherein the second communications terminal is a fixed terminal.

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13. A method according to claim 11, wherein the second communications terminal transmits said set of data to said first, wireless communications terminal or to a third, wireless communications terminal.

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14. A method according to claim 11, wherein said first wireless communications terminal transmits a first user identity code and the second communications terminal receives a second user identity code, and said set of data is retrieved if said first user identity code matches said second user identity code.

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15. A method according to claim 14, wherein said second communications terminal reads said second user identity code from a portable token.

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16. A method according to claim 10, wherein said set code is displayed in the vicinity of the first wireless communications terminal.

17. A method according to claim 10, wherein said set of data includes an alphanumeric list of items.

18. A method according to claim 6, wherein said set of data includes one or more video clips.
19. A system for retrieving sets of data items, comprising:
- 5 a. a database storing a plurality of sets of data items and corresponding set codes;
- b. at least one communication channel interface for providing an interface between the database and a corresponding communication network; and
- 10 c. at least one user terminal for communication over said communication network;
- wherein the communication channel interface is arranged to receive a set code from the at least one user terminal, to match the set code to a set code in the database and to transmit the
- 15 corresponding set of data items to the user terminal.
20. A system for storing sets of data items, comprising:
- a. a first database storing a plurality of sets of data items and corresponding set codes;
- 20 b. a second database storing sets of data items indexed by user;
- c. at least one communication channel interface for providing an interface between the database and a corresponding communication network; and
- 25 d. a plurality of user terminals for communication over said communication network;
- wherein the communication channel interface is arranged to receive a set code and a user identity code from one of said user terminals, to match the set code to a set code in the first database and to store the corresponding set of data items in the second
- 30 database, indexed according to the user identity code.
21. A method of retrieving and transmitting information, including:

- a. receiving a variable code and a user identity code over a wireless communications network from a wireless communications terminal;
  - b. retrieving, in response to receipt of said variable code, a data record corresponding to the user identity code; and
  - c. transmitting said data record to a data receiver other than the wireless communications terminal.
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22. A method according to claim 21, including selecting said data receiver from a plurality of data receivers according to said variable code.
  23. A method according to claim 21, further including conducting a transaction between the user of the wireless communication terminal and the selected data receiver.
  24. A method according to claim 21, wherein said variable code is displayed in the vicinity of the wireless communications terminal.
  25. A computer program arranged to perform a method according to claim 21.
  26. A carrier bearing a computer program according to claim 25.